



M&B Door Warranties and Liability (including Installation Warranty)

All doors sold by M&B are covered by the manufacturer warranty.

Please refer to the manufacturer warranty including Corinthian Doors, Hume Doors, William Russell Doors, Woodworkers Doors, Surian Cedar Doors.

Doors manufactured by M&B are covered by the M&B Timber Door Defects Warranty below.

Any claim for warranty must be in writing and submitted to an M&B branch with original purchase details including; proof of purchase, invoice number, purchase date, product details, product location and defect specified.

M&B Timber Door Defect Warranty

In addition to any rights and remedies that the customer may have under Australian Consumer Law, M&B warrant that if, within five (5) years from invoice date the product prove defective by reason of faulty workmanship or materials, M&B will repair or replace the goods without charge or refund the customer with the original purchase value of defective goods, at M&B's option.

M&B will be under no liability to the customer for any loss, including but not limited to loss of profits, business, revenue, opportunity, goodwill, and indirect or consequential loss, or damage to persons or property or death or injury caused by products or by an act or omission by M&B or any other person in any way related to or arising out of the supply or non-supply or performance or non-performance of the products or services hereby sold.

Timber doors include, but not limited to, Pivot Doors, Bi-fold Doors, Hinged Doors, Joinery Doors, Stacker Doors, Veneered Doors, Plywood Skin Doors, Duracote Skin Doors.

The timber and veneers used in timber doors are a natural product that may have significant variations in colour and grain pattern. These are not considered defects.

All M&B timber doors are guaranteed under Australian Standards AS 2688-1984, AS 1909-1984 and to manufacturer specifications and warranties.

Twisting or cupping (bow) not exceeding 5mm on doors up to 2134mm x 914mm or 6mm on doors over 2134mm x 914mm and up to 2438mm x 914mm shall not be considered a defect. Doors in excess of 2438mm high or 1219mm wide are not guaranteed against bow or twist.

Doors that are less than 38mm thick are not warranted against bow and twist if rebated. M&B recommends the use of mushroom stops on pairs of doors instead of rebating.

Failure to comply with the following will void any M&B timber door defects warranty;

Timber doors must be installed and maintained in accordance with the "M&B Door Protection, Finishing & Maintenance Guide" and "External Timber Door Protection Recommendations" sheets.

Timber doors must be stored or hung in dry buildings, not in damp, moist or freshly plastered areas.

Timber doors must be stored in a weather protected area and on a flat dry surface. Do not store directly onto concrete or near freshly plastered surfaces. Always avoid storing timber doors on or near surfaces that doors can attract moisture or areas exposed to direct sunlight.

Timber Doors must be carefully inspected before hanging, by client, for any imperfections or damage. Once door is altered or hung any transport or minor damage to veneers or skins will not be covered by warranty.

Timber doors must be installed into a weather protected area. (Timber doors are not suited to weather exposed areas.) Adequate overhead protection is required, prior to door installation. Refer to "External Timber Door Protection Recommendations" sheet.

After fitting and before hanging the entire door, including the top and bottom edges and around lock & hinge cut-outs, must receive two coats of undercoat and two coats of finishing paint. If staining, exterior grade varnish or sealer must be used. Exterior finishes must be used on exterior doors. Finishes must be applied adequately enough to ensure no adverse variations in moisture. Doors exposed to any direct sunlight must be finished with light reflective colours. Timber doors exposed to any direct sunlight that are painted dark colours will not be warranted against bowing, twisting, cracking and/or delamination.

Timber doors must not be exposed to long periods of direct sunlight throughout the day. This would denote a lack of adequate overhead protection.

Exterior timber doors must have their paint, stain or varnish finishes well applied and maintained to ensure that moisture is prevented from entering the timber, which could result in swelling, and also to prevent moisture from exiting the timber, which could result in shrinkage. Periodic maintenance on the finish is required.

If hinging, timber doors must be hung on minimum of three (3) 100mm x 75mm hinges. Doors over 2340mm high and/or 920mm wide must be hung on minimum of four (4) 100mm x 75mm hinges.

Trimming of M&B manufactured timber doors must not exceed 5mm from top, bottom and each stile.

Pairs of doors must have barrel bolts fitted to the top and bottom of the inactive door.

Installation Warranty for products installed by M&B

M&B will warrant the labour only on the installation of any doors, door frames, door hardware, claddings, deckings and linings installed by M&B for a period of twelve (12) weeks from completion of installation. This installation warranty is for labour only and does not cover nor limit product warranties. (refer product warranty above) This installation warranty will cover the workmanship carried out on the installation component of products & systems installed by M&B employees and/or M&B subcontractor's only. M&B warrant that the installation workmanship is to industry standards and as per product manufacturer's installation guidelines.

Updated 21 March 2016

For further Warranties and Door Care and Maintenance advice please refer to
mbsales.net.au